

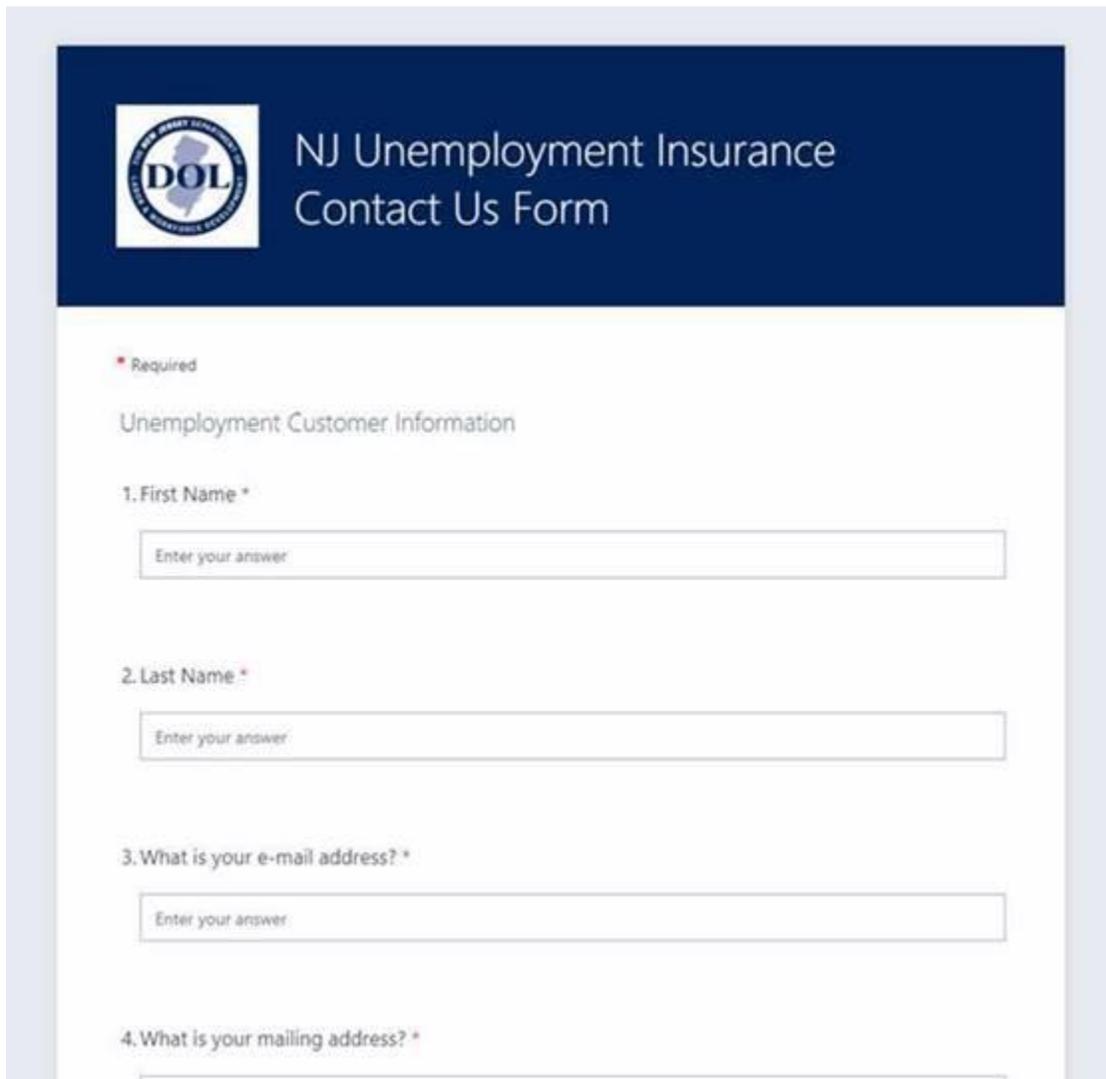
STATE CREATES NEW UNEMPLOYMENT PORTAL FOR QUESTIONS

The Department of Labor created a new web portal that allows New Jersey residents to contact the Department of Labor directly. This is a helpful tool for residents who have questions about their applications.

To submit a message, residents must go to www.myunemployment.nj.gov and follow the instructions below:

- On the top navigation, scroll to the right for “Need Help” and unveil the drop-down menu
- Choose Send an Email
- Choose **Email:** [Submit a message through our new online form.](#)
- Follow the prompts

Please see the screen shots below for visuals:



The screenshot shows a web form titled "NJ Unemployment Insurance Contact Us Form". The form is set against a dark blue header with the NJ Department of Labor (DOL) logo on the left. Below the header, the text "Unemployment Customer Information" is displayed. The form contains four required fields, each with a red asterisk and the word "Required" above it. The fields are: 1. First Name *, 2. Last Name *, 3. What is your e-mail address? *, and 4. What is your mailing address? *. Each field has a text input box with the placeholder text "Enter your answer".

 NJ Unemployment Insurance
Contact Us Form

* Required

Unemployment Claim Issue

8. Please select your question category from the following list: *

Unemployment Claim Status

9. Briefly describe the issue you having below:

 NJ Unemployment Insurance
Contact Us Form

 Thanks!

Thank you for contacting the New Jersey Department of Labor's Division of Unemployment Insurance. Please review your email inbox for information and resources regarding your area of concern.
We appreciate your patience with us as we work to assist all of our customers.

[Submit another response](#)